# National Telehealth Conference

## 27 – 28 April 2023 | Hilton Sydney

### SPEAKERS INCLUDE:

Monika Wheeler, *A/Chief Executive,* **Healthy North Coast (PHN)**

Karol Petrovska, *Director Virtual Care, Strategic Reform and Planning Branch,* **NSW Ministry of Health**

Dr Nicole Higgins, *President-Elect,* **RACGP**

Dr Katie Clift, *Chief Medical Officer,* **Royal Flying Doctor Service**

Harry Iles-Mann, **Health Consumer Advocate & Co-design & Lived-Experience eEngagement Consultant**

Dr Coralie Wales, *Lead Facilitator, Community Partnerships,* **WentWest**

James Rankin, *Weight General Manager and Strategy Lead,* **Eucalyptus**

Loren Sher, *Emergency Specialist and Program Director,* **Victorian Virtual Emergency Department**

A/Prof Chris Pearce, *Chair,* **ACRRM Digital Health Committee**

Belinda Hibble, *Director of Emergency Services,* **Barwon Health**

Kate Symons, *Director of Innovation,* **Silver Chain Group**

Dr Lorraine Anderson, *Medical Director,* **Kimberley Aboriginal Medical Services (KAMS)**

Professor Andrew Georgiou, *Professor of Diagnostic Informatics,* **Australian Institute of Health Innovation**

Tilley Pain, *Principal Research Fellow,* **Townsville Hospital and Health Service**

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# National Telehealth Conference
Thursday 27 April 2023

# DAY 1

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| **8:30** | Registration & Morning Coffee |

**9:00** Opening remarks from the Chair

**9:10** **OPENING KEYNOTE | Evaluation and Data Based Design**

Liz Hay, Director, *Economics and Analysis, Strategic Reform & Planning Branch,* **NSW Ministry of Health**

**9:45** **CONSUMER KEYNOTE | Tele-health as a toolkit: Moving beyond technology to transform community care**

— Virtual care and technology as key enablers of community care, but not the whole picture

— Ensuring technology solutions argent isolated from critical enables of effective and meaningful care

— How virtual care enabled me to wait for a liver transplant at home instead of in hospital

Harry Iles-Mann, **Health Consumer Advocate & Co-design & Lived-Experience eEngagement Consultant**

**10:15** **Learning from rural and remote best practice**

— History of RFDS Telehealth

— Unique challenges and solutions in virtual care

— Case study

Dr Katie Clift, *Chief Medical Officer,* **Royal Flying Doctor Service**

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| **10:45** | Networking Break & Morning Tea |

**11:15** **JOINT PRESENTATION | Rolling out remote patient monitoring across NSW**

Karol Petrovska, *Director Virtual Care, Strategic Reform and Planning Branch,* **NSW Ministry of Health**

Clark Chambers, *Director, Virtual Care Program,* **eHealth NSW**

Alex Soutter, *Director, Clinical Portfolio,* **eHealth NSW**

Donna Parkes, *Stream Manager Virtual Care,* **NSW Agency for Clinical Innovation**

**11:45** **In the aftermath of COVID, have we hit peak Telehealth and what is the future of virtual care?**

Silvia Pfeiffer, *CEO & Co-Founder,* **Coviu**

**12:05** **PANEL DISCUSSION | Communications and engagement with the community**

— How do we engage with community as we change as a health system?

— What are the consequences of not engaging the community?

— What difference can this make? What can and should we do to bring about positive changes?

— How do we ensure we are communicating information effectively and to enable informed decision making?

Dr Coralie Wales, *Lead Facilitator, Community Partnerships,* **WentWest**

Mae Rafraf, *Consumer & Community Representative,* **Youth Health Advocate & Mentor**

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| **13:00** | Networking Lunch |

**14:00** **CASE STUDY | The Victorian Virtual ED**

Loren Sher, *Emergency Specialist and Program Director,* **Victorian Virtual Emergency Department**

**14:30** **CASE STUDY | Evaluative and data driven design: a case study on tackling obesity through data-driven telehealth**

— The key to establishing long-term health and maintain weight loss achieved through clinical intervention

— How we can strengthen the likelihood that patients will maintain health benefits by increasing touchpoints for behavioural change and accountability

— Proof in the pudding: Case studies of patients who have had significant health outcomes from leveraging the benefits of telehealth combined with online support communities

James Rankin, *Weight General Manager and Strategy Lead,* **Eucalyptus**

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| **15:00** | Afternoon Networking |

**15:45** **Using near real-time electronic general practice data to enhance patient care and best-practice policy**

— The benefits of using electronic health data for general practices and population health planning

— How high-quality data can be used to enhance the quality use of pathology, medical imaging and medications

— Identifying the impact of COVID-19 on the population (patient, clinical and population)

— Detecting areas of delayed care in general practice and investigating the impact of Long COVID

Professor Andrew Georgiou, Professor of Diagnostic Informatics, Australian Institute of Health Innovation

**16:15** **PANEL | Fitting telehealth into the rural and remote healthcare equation**

— What does health care in a rural community look like?

— What impacts have telehealth and virtual care solutions had and how do we measure success?

— What works and what doesn't in the bush? Learnings from best practice examples and models

— What are the risks or important considerations when rolling out new virtual care services?

Sally Cashman, *Clinical Telehealth Officer,* **Hunter New England LHD**

Belinda Hibble, *Director of Emergency Services,* **Barwon Health**

Dominique Spork, *Clinical Lead, Covid Care in the Community,* **Western NSW LHD**

Zoe Collins, *Clinical Psychologist,* **Big Sky Psychology**

**17:00** Closing remarks from Chair

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| **17:05** | Networking drinks & end day 1 🍸 |

# National Telehealth Conference

Friday 28 April 2023

# DAY 2

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|---|---|
| **8:30** | Registration & Morning Coffee |

**9:00** **Opening remarks from the Chair**

Ella Cannon, *Principal,* **Hive Legal**

**9:10** **OPENING KEYNOTE | How do we integrate telehealth into existing models of care?**

Monika Wheeler, *A/Chief Executive,* **Healthy North Coast (PHN)**

**9:40** **CASE STUDY | A case study on using wearables for remote patient monitoring of vital signs in a home care setting**

Kate Symons, *Director of Innovation,* **Silver Chain Group**

**10:10** **PANEL | Primary healthcare perspectives on telehealth**
— What are the most effective and appropriate uses of virtual care models in primary healthcare?
— Training the current/next generation of doctors and healthcare workers on the appropriate use of telehealth
— How can we improve collaboration between primary care and other parts of the health sector to deliver better care?
— What are some key considerations for future implementations?

Dr Nicole Higgins, *President-Elect,* **RACGP**

A/Prof Chris Pearce, *Chair,* **ACRRM Digital Health Committee**

Mirela Prgomet, *Research Fellow, Centre for Health Systems and Safety Research, Australian Institute of Health Innovation,* **Macquarie University**

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| **10:50** | Morning Networking Break |

**11:20** **CASE STUDY | Introducing Telehealth to the Kimberley ACCHO Sector**
— Continuity of primary care
— Culturally appropriate care on country
— Maintaining the ACCHO model of care
— Case studies of real consultation via telehealth
— Risk and cost of travel for our organisation
— Risk and cost of travel for our patients

Dr Lorraine Anderson, *Medical Director,* **Kimberley Aboriginal Medical Services (KAMS)**

Renee McKenzie, *Remote Service Model of Care Coordinator and Aboriginal Health Practitioner,* **Kimberley Aboriginal Medical Services (KAMS)**

**11:50** **CASE STUDY | Mobile Pulmonary Rehabilitation (m-PR) – Journey to Implementation**
— The mobile health platform created to support the delivery of pulmonary rehabilitation into the homes of people with chronic respiratory diseases called m-PR
— The journey of m-PR from i) development with multiple collaborators, ii) evaluation within Northern Sydney Local Health District, and iii) wider implementation
— Reflections of an allied health professional on the learnings and challenges of developing an innovative digital health platform in the Australian healthcare system

Dr Zoe McKeough, *Associate Professor, Sydney School of Health Sciences,* **The University of Sydney**

**12:20** **CASE STUDY | Paediatric burns follow up care using telehealth and expanded allied health models of care**
— Townsville University Hospital is the only tertiary referral hospital in northern Queensland
— Children hospitalised with severe burns typically follow up reviews with a paediatric surgeon
— An expanded occupational therapy model of care was developed to ensure rural and remote children with burns also received follow up appointments
— The service has been in operation since 2018 and has been used as a model to develop other telehealth services.

Tilley Pain, *Principal Research Fellow,* **Townsville Hospital and Health Service**

**12:50** **PANEL | To 2050 and beyond: Holistic digital healthcare**
— Where are we now and what are we doing to tackle this fragmented system?
— What are the digital innovations we are tapping to improve the patient experience and drive toward a seamless, joined up experience for patients?
— How do we make virtual care so easy and seamless, to resist is futile?

Moderator: Associate Professor Tam C. Nguyen, *Deputy Director Research,* **St Vincent's Hospital Melbourne**

Sarah Fuller, *Medical Risk Lead,* **Eucalyptus**

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| **13:30** | Networking Lunch |

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**14:30** **INNOVATE HEALTH PITCHFEST**



INNOVATE HEALTH
**PITCHFEST**

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AstraZeneca
A.Catalyst Network | Australia & New Zealand
The home of patient-enabled innovation

*This is a dedicated opportunity for innovators to give a 5-minute pitch to a multidisciplinary judging panel of clinicians, investors, business leaders and mentors before taking 5 minutes' worth of questions from the panel and audience. It's a chance for startups to put their company on the radar of the right contacts and for established players and health professionals to identify and partner with innovative teams.*

Moderator: Peter Birch, *Founder & CEO,* **Talking HealthTech**

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| **13:35** | PitchFest Opening |

**14:00** **Startup Pitches**

*Pitching companies to be announced!*

Interdisciplinary Panel of Judges:

Kumaran Mani, *Associate Director - Business Development, Digital Health and Healthcare Innovation Hub Lead - Australia & New Zealand,* **AstraZeneca**

Gerald Marion, *Chief Customer and Strategy Officer,* **Bupa**

Laura Raffa, *Head of Product,* **NIB**

**15:10** *Judges deliberate and Audience Q&A*

**15:25** **PitchFest Winner announced**

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| **15:30** | End of Event |

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## Pricing Details

| Register Early & Save | Super Early Bird Rate Ends 2 December 2022 | | | | Early Bird Rate Ends 17 March 2023 | | | Standard Rate Book & pay from 18 March 2023 | | |
|---|---|---|---|---|---|---|---|---|---|---|
| Conference Package | PRICE | GST | TOTAL | SAVE | PRICE | GST | TOTAL | PRICE | GST | TOTAL |
| Standard Pass | $1,995 | $199.50 | $2,194.50 | $200 | $2,195 | $219.50 | $2,414.50 | $2,595 | $259.50 | $2,854.50 |
| Standard Health Professional Pass | $1,395 | $139.50 | $1,534.50 | $200 | $1,595 | $159.50 | $1,754.50 | $1,995 | $199.50 | $2,194.50 |
| Standard Virtual Pass | | | | | $2,095 | $209.50 | $2,304.50 | $2,495 | $249.50 | $2,744.50 |
| Health Professional Virtual Pass | | | | | | | | $1,395 | $139.50 | $1,534.50 |
| Group Premium Pass (F2F only, Up to 6 people) | | | | | | | | $8,000 | $800 | $8,800 |

### VENUE DETAILS

Hilton Sydney, 488 George St, Sydney NSW 2000
**Phone:** (02) 9266 2000, www.hiltonsydney.com.au

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