PART OF CONNECT 🖾 🏽 VIRTUAL CARE Hospital in the Home Conference

7 – 8 March 2024 | Hilton Sydney

INTERNATIONAL CASE STUDY Hospital in the Home in Taiwan



Dr Meng-Jung Chen, Attending Physician, Department of Emergency and Family Medicine, Chi-Mei Medical Center, Taiwan

SPEAKERS INCLUDE:



HITH Society Australasia

Sarah McRae, Chief Executive Officer,

Calvary Amplar Health Joint Venture



Elizabeth Casmiri, Chief Health Care Services Officer, Westfund Health Insurance



Ben Harris, Director of Policy and Research, Private Healthcare Australia



Ian Galvin, Chief Executive Officer, Ramsay Connect

INTERNATIONAL KEYNOTE

Home Health Care: Health Literacy Considerations in Working with vulnerable populations



Dr Helda Pinzon-Perez, Professor, Department of Public Health and the School of Nursing, California State University, Fresno



Joanna Green, Principal, Hive Legal



Stewart Dowrick, Chief Executive, Mid North Coast Local Health District



Jacqueline Kirkman, Lived Experience Project Officer, Mental Health Drugs and Alcohol Service, Barwon Health



Dr Shaun Hosein, Senior Medical Officer – Hospital in the Home Service, Queensland Health



A/Prof Sandeep Reddy, *Director, MBA* (Healthcare Management) Program, School of Medicine, Deakin University

PRE-CONFERENCE WORKSHOP | 6 MARCH 2024, HILTON SYDNEY | 9:00AM - 12:00PM



A Multi-Factorial Approach to Staff Safety and Wellbeing in the Community Setting Workshop Facilitator: Vicki Davies, At Home Services Manager, Peninsula Health

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Hospital in the Home Conference

Thursday 7 March 2024



8:30	Registration & Morning Coffee	14:30	P/
9:00	DAY ONE OPENING		lr
9:05	Opening remarks from the Chair		
9:10	OPENING KEYNOTE Virtual Hospital – The Future!		_
	Sarah McRae, <i>Chief Executive Officer,</i> Calvary Amplar Health Joint Venture		E
9:40	KEYNOTE The HITH Society, definition of HITH, and what HITH can do for you		V Jo
	Dr James Pollard, President, HITH Society Australasia		lá N
10:10	Flying high but staying grounded: A consumer's perspective of care with Mental Health Hospital in the Home		P
	Jacqueline Kirkman, <i>Lived Experience Project Officer, Mental Health</i> Drugs and Alcohol Service, Barwon Health & Sessional Academic, School of Medicine (Optometry), Deakin University	15:15 15:45	N
10:40	Networking Break & Morning Tea		_
11:10	Software Spotlight Session - Remote Monitoring Devices and Data Integration for Home Patients		
11:40	INTERNATIONAL CASE STUDY Hospital in the Home in Taiwan		_
	Dr Meng-Jung Chen, Attending Physician, Department of Emergency and Family Medicine, Chi-Mei Medical Center, Taiwan		Ja D
12:10	PANEL Expanding HitH service to unique populations: The St George Hospital experience of implementing HitH for women with Hyperemesis Gravidarum		S A C
	 In 2023 St George Hospital implemented HitH for women with hyperemesis gravidarum 		S N
	 In this discussion the St George team will reflect on the challenges and successes of this change 	•••••	۸
	 They will consider what brought the concept to reality and contemplate what could be on the horizon for new populations that could be cared for by HitH 	16:30	P T
	lqra Khan, Clinical Midwifery Consultant Hyperemesis Gravidarum Initiative, South Eastern Sydney Local Health District		_
	Kerrie Thomas, Clinical Nurse Consultant Ambulatory Care Unit, Outpatient Department & Hospital in the Home, St George Hospital		_
	Dr Dan Wong, Hospital in the Home Staff Specialist, St George Hospital		C ti
	Jo Engley, Clinical Nurse Educator, Gynaecology Ward, St George Hospital		ن ار F
	Moderator: Anita Pfeiffer, <i>Clinical Midwifery Consultant Risk &</i> Practice Development, St George Hospital		5
13:00	Networking Lunch		V
14:00	How can private health care improve hospital in the home options?		N N ()
			(1

14:30 PANEL | Exploring the Benefits and Challenges of Insurance Coverage for HITH

- Exploring the role of private health insurance and government funded health schemes. Is there enough insurance coverage available?
- Affordability and accessibility for the vulnerable population?
- How effective is the partnership between insurers and healthcare providers? How can this collaboration be improved?

Elizabeth Casmiri, *Chief Health Care Services Officer*, **Westfund Health Insurance**

Joanna Green, Principal, Hive Legal

lan Galvin, Chief Executive Officer, Ramsay Connect

Moderator: Dr Helda Pinzon-Perez, Professor, *Department of* Public Health and the School of Nursing, **California State** University, Fresno

5:15 Networking Break & Afternoon Tea

5:45 PANEL | Tackling the Changing Expectations of Consumers

- What factors are driving changes in consumer expectations?
 Does culture and generational difference play an important role?
- What impact did technology have on HITH consumers? How do we balance personalisation and privacy concerns?
- How did the Covid-19 pandemic change consumer behaviour and expectations?
- Emerging trends and outlook?

Jacqueline Kirkman, Lived Experience Project Officer, Mental Health Drugs and Alcohol Service, **Barwon Health** & Sessional Academic, School of Medicine (Optometry), **Deakin University**

Aaron Le Saux, ICT Architecture and Integration Manager, Calvary Health Care

Stewart Dowrick, *Chief Executive,* Mid North Coast Local Health District

Moderator: Joanna Green, Principal, Hive Legal

6:30 PANEL | HITH v/s Virtual Hospitals (Everyone will move to Telehealth Conference Room for this session)

- What is the difference?
- Is language preventing us from thinking more broadly about innovative care?
- Who is responsible for what?

- Where are we headed?

Chenyao (Jerry) Yu, *General Manager, Virtual Care and Hospital in the Home Services,* **Northern Sydney Local Health District**

Jo Lawrence, *Consultant Paediatrician,* **Royal Children's Hospital, Melbourne**

Sarah McRae, *Chief Executive Officer,* Calvary Amplar Health Joint Venture

Voni Leighton, Board Member, HITH Society of Australasia

Moderator: Donna Parkes, *Stream Manager Virtual Care*, NSW Agency for Clinical Innovation

(Everyone will move to Telehealth Conference Room for this session)

17:15 End of Day 1 & Networking Drinks Y



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Friday 8 March 2024



8:30	Registration & Morning Coffee	13:40	Ev Liv
9:00	DAY TWO OPENING		Se
9:05	Opening remarks from the Chair		
9:10	OPENING KEYNOTE		
	Stewart Dowrick, <i>Chief Executive,</i> Mid North Coast Local Health District		Dr Liv
9:40	KEYNOTE Unveiling the patient, referrer and provider perspectives of HITH in the private sector — Why does HITH in private health lack the public sector?	14:10	Dis Re Int
	 How a lack of standards lead to an inequity of access for consumers 		_
	 This talk will use storytelling to explore the experiences of patients, referrers and providers and suggest a meaningful way forward 		
	lan Galvin, Chief Executive Officer, Ramsay Connect		
10:10	INTERNATIONAL KEYNOTE Home Health Care: Health Literacy Considerations in Working with vulnerable populations		_
9:40	 Analysis of health literacy and readability assessments methods available for home health care 		A/I
	 Opportunities and challenges provided by Artificial Intelligence in health literacy for people receiving home health care 	14:40	Pro PA PA
	 Role of Nurse Practitioners and Health Educators in Home Health care for rural populations 		_
	Dr Helda Pinzon-Perez, Professor, Department of Public Health and the School of Nursing, California State University, Fresno		_
10:40	Networking Break & Morning Tea		
11:10	Software Spotlight Session - Has rise of digital transformation benefited HITH?		_
11:40	Virtual insanity! Managing risk through translating unplanned to planned care		Dr <i>an</i> Dr
	Dr Shaun Hosein, <i>Senior Medical Officer – Hospital in the Home</i> Service, Queensland Health		Mo
12:10	Home Based Cancer Care – an Innovative HITH Expansion	15:25	Clo
	 With increasing consumer expectation of home based service delivery development of a Home Based Cancer Care (HBCC) program was the next logical step 	15:30	Clo
	 This presentation will discuss the process for implementation of HBCC within the existing HITH program 		
	 It will include workforce engagement, policy development, barriers and enablers to implementation, medication 	SPO	ONS
	safety and cytotoxic transport, staff safety and wellbeing considerations and consumer feedback	For	eller furt
	Vicki Davies, At Home Services Manager, Peninsula Health		niell one:
12:40	Networking Lunch	Em	ail: I

13:40 Evolution of a Hospital In Home (HITH) service at Liverpool Hospital, South Western Sydney Local Health Service

- The Liverpool Hospital HITH service, established in 1998, has expanded the range of services it is able to provide over time
- We describe the evolution of the service and present service data from 2016

Dr Prashanth Gunanayagam, Unaccredited Vascular Registrar, Liverpool Hospital, South Western Sydney Local Health District

14:10 Revolutionizing Hospital-at-Home Care through Artificial Intelligence

- Al algorithms can assist in accurate and timely diagnosis, reducing the need for frequent hospital visits. Al can also be used in continuous patient monitoring, predictive analytics for patient outcomes, and can significantly improve the quality of at-home care
- However, we need to address ethical implications and regulatory hurdles of implementing Al in a home-based healthcare setting, ensuring patient safety and data privacy
- These points aim to provide a comprehensive overview of the transformative potential of AI in Hospital in the Home settings, while also acknowledging the challenges that come with it

A/Prof Sandeep Reddy, Director, MBA (Healthcare Management) Program, School of Medicine, Deakin University

14:40 PANEL | Navigating Operational Challenges and Opportunities in HITH

- How has HITH reduced healthcare cost and hospital beds pressures?
- Exploring complexities of coordinating care and resource allocation? How can HITH provide 24x7 care?
- Are enough measures taken to ensure patient safety and quality care? What more can be done to enhance patient experience and comfort?
- Workforce challenges and solutions? What potential does HITH have for growth and expansion in Australia?

Dr Meng-Jung Chen, Attending Physician, Department of Emergency and Family Medicine, Chi-Mei Medical Center, Taiwan

Dr David Reiner, Co-Founder, NeuEra

Moderator: Dr Shaun Hosein, *Senior Medical Officer – Hospital in the Home Service*, **Queensland Health**

15:25 Closing Remarks from the Chair

I5:30 Close of Conference

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