







Medication Safety & Efficiency Conference

7 - 8 March 2024 | Hilton Sydney

KEYNOTE SPEAKERS:



Professor Mel Baysari, Professor of Human Factors, The University of Sydney



Selvana Awad, Senior Manager, Design Safety, eHealth NSW



Vicki Ibrahim, Director, Medicines Safety Program,



Simon Cleverley, Assistant Secretary, Digital Health **Branch**, **Department of Health**

SPEAKERS INCLUDE:



Jeremy Tehan, Senior Pharmacist - Pharmacy Digital Health, Alfred Health





A/Professor Clair Sullivan, Director, Queensland Digital Health Centre, The University of Queensland, Clinical Informatics Director – Research, **Digital Metro North**, Senior Staff Specialist, Endocrinology, **Royal** Brisbane and Women's Hospital



Julian Soriano, Clinical Analyst, SA Pharmacy, Embedded Aged Care Pharmacist, Tanunda Lutheran Home



Dr Andrew Walby, Director of Medical Services, Portland District Health, Emergency Physician, St Vincent's Hospital Melbourne

Justine Anderson, Senior Associate,

Carroll & O'Dea Lawyers



Adam Clements, Associate, Melinda Griffiths Lawyers



Nikki Reynolds, Lead Pharmacist - Command Centre, WA Country Health Service



Lyndon Goddard, Senior Legal Counsel & Head of Public Policy, **Eucalyptus**



Dan McKavanagh, Director Clinical Informatics, Queensland Health



Kate Renzenbrink, Digital Health Nurse & Digital Health Adviser, Australian Digital Health Agency



Peter Guthery, Senior Pharmacist - Strategic Policy,



Sarang Hashemi, PhD Candidate, Monash University

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Medication Safety & Efficiency Conference

Thursday 7 March 2024



8:30 Registration & Morning Coffee

9:00 DAY ONE OPENING

9:05 Opening remarks from the Chair

Bishma Jayathilaka, Chief Pharmacy Information Officer, Peter MacCallum Cancer Centre

9:10 OPENING KEYNOTE ADDRESS

9:40 CASE STUDY

Exploring Barcode Scanning Medication Administration in the Australian Context

- The unique challenges and successes of implementing barcode scanning medication administration (BCMA) in Australian healthcare settings
- Share successes and discuss the hurdles faced with use of BCMA in the Parkville hospital precinct in Melbourne
- Discuss the legal and regulatory implications of current Therapeutics Goods Australia standards and practical impact on patient safety and care quality

Bishma Jayathilaka, *Chief Pharmacy Information Officer*, **Peter MacCallum Cancer Centre**

Youseph Dib, QUM Pharmacist,

Peter MacCallum Cancer Centre

10:10 KEYNOTE ADDRESS

Are DDI alerts effective (final trial results) and how do you select and design your CDS moving forward?

Professor Mel Baysari, *Professor of Human Factors*, **The University of Sydney**

Selvana Awad, Senior Manager, Design Safety, eHealth NSW

10:50 Networking Break & Morning Tea

11:20 Software Spotlight Session

11:50 CASE STUDY

Litigation at the pointy end of medication errors

Justine Anderson, Senior Associate, Carroll & O'Dea Lawyers

12:20 PANEL

Practical and legal implications to virtual clinical pharmacy / telepharmacy

- Paper & digital innovations
- What happens if the patient and client are in different states?
- Legal implications for cross/boarder prescribing

Nikki Reynolds, Lead Pharmacist - Command Centre,

WA Country Health Service

Adam Clements, Associate, Melinda Griffiths Lawyers

Lyndon Goddard, Senior Legal Counsel & Head of Public Policy, **Eucalyptus**

Moderated by Bishma Jayathilaka, Chief Pharmacy Information Officer, Peter MacCallum Cancer Centre

13:00 Networking Lunch

14:00 The Algorithm will see you now

A/Professor Clair Sullivan, *Director, Queensland Digital Health Centre*, **The University of Queensland**, *Clinical Informatics Director – Research*, **Digital Metro North**, *Senior Staff Specialist, Endocrinology*, **Royal Brisbane and Women's Hospital**

14:30 EMR alert and notifications design using the MINDSPACE framework: understanding of human behaviour to influence actions

Kate Renzenbrink, *Digital Health Nurse & Digital Health Adviser*, **Australian Digital Health Agency**

Sarang Hashemi, PhD Candidate, Monash University

14:45 **PANEL**

Where will eMR design go next? Need or desire

Kate Renzenbrink, *Digital Health Nurse & Digital Health Adviser,* **Australian Digital Health Agency**

Jeffrey Ong, Medications Team Lead – EMR Project,

The Royal Children's Hospital

Karen Chin, Senior Pharmacist – Pharmacy Digital Health, Alfred Health

Moderated by Dr Jonathan Penm, Senior Lecturer – Faculty of Pharmacy, The University of Sydney

15:30 Afternoon Tea & Networking Break

16:00 KEYNOTE ADDRESS

FHIR Standards and what this will mean for prescribers

Simon Cleverley, Assistant Secretary, Digital Health Branch, **Department of Health**

16:30 CLOSING PANEL

Working together to close the digital loop of medication management: strategies to facilitate medication continuity

Julian Soriano, *Clinical Analyst, SA Pharmacy, Embedded Aged Care Pharmacist,* **Tanunda Lutheran Home**

Dr Penny Webster, Staff Specialist in Geriatric Medicine,

Hunter New England LHD

Martina Francis, Medication Management Team Leader, SESLHD, Research Clinician (B.Pharm, Ph.D.), **The University of Sydney**

Dr Amanda Cross, Aged Care Pharmacist, Monash University

Moderated by Deborah Hawthorne, Clinical Pharmacist, Beyond Pain, Adjunct Senior Lecturer **University Western Australia**, and Consultant Pharmacist of the Year 2023

17:15 Closing Remarks from Chair

17:20 Networking Drinks

18:00 Day 1 concludes

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Medication Safety & Efficiency Conference

Friday 8 March 2024

DAY 2

8:30 Registration & Morning Coffee

9:00 DAY TWO OPENING

9:05 Opening remarks from the Chair

Deborah Hawthorne, Clinical Pharmacist, Beyond Pain, Adjunct Senior Lecturer **University Western Australia**, and Consultant Pharmacist of the Year 2023

9:10 ROUNDTABLE

Doctor, I have a problem with my digital health system

- Interactive session with audience
- Representation from each state & territory
- Discussing pain points and this is how we overcome this, but what would you have done differently?
- Specific types of medication errors and how healthcare organizations have taken action to reduce them?
- Each representative will outline a real issues faced within their digital health deployment (whichever stage they are at), and the audience will break out and discuss what they would have done differently

Nikki Reynolds, *Lead Pharmacist - Command Centre,* **WA Country Health Service**

Olimpia Nigro, SA Health Electronic Medical Record Project
– Pharmacy Lead, Implementation and Business Change, SA Health

Dan McKavanagh, *Director Clinical Informatics*, **Queensland Health**

Selvana Awad, Senior Manager, Design Safety, eHealth NSW

Jeremy Tehan, Senior Pharmacist – Pharmacy Digital Health, Alfred Health

Elise Griffiths, *Director, Lead Analyst for Pharmacy and Medications, ACT Health*

10:40 Networking Break & Morning Tea

11:10 KEYNOTE ADDRESS

ADHA Update - National Electronic Prescribing Survey findings, recommendations & next steps

Vicki Ibrahim, Director, Medicines Safety Program, ADHA

11:45 National Medicines Policy: where now?

There has been a drive towards long-term activation of digital health as an enabler of medicine safety, but large system changes needed, such as pharmacovigilance systems and effective error reporting systems in primary care, have not yet been supported.

Peter Guthery, Senior Pharmacist - Strategic Policy, PSA

VENUE DETAILS

Hilton Sydney, 488 George St, Sydney NSW 2000 **Phone:** (02) 9266 2000, www.hiltonsydney.com.au

12:15 Preventable medication errors in emergency department

Dr Andrew Walby, *Director of Medical Services, Portland District Health, Emergency Physician*, **St Vincent's Hospital Melbourne**

12:45 Networking Lunch

13:45 CASE STUDY

Designing Custom Solutions with the Consumer in Mind in the Victorian Virtual Emergency Department

- Utilising the consumer voice to prevent future medication errors
- Pharmacists involved in multidisciplinary models of care
- Multidisciplinary decision support & prescribing considerations in all areas of practice

Alexandra Brown, Clinical Pharmacist, Victorian Virtual Emergency Department, Northern Health

14:15 Digitalising the Appropriate Use of Medications in Primary & Tertiary Care

14:45 CLOSING ADDRESS

Creating a Statewide Pharmacy Workforce for the Future

Tara Clayson-Fisher, *Statewide Pharmacy Technician Manager, Statewide Hospital Pharmacy,* **Tasmanian Health Service**

15:30 Closing Remarks from Chair

15:25 Conference concludes

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